



## QUALITY POLICY

*The Quality Policy of Centennial Plastic Mfg. Inc. is based on customer satisfaction. We strive for continuous improvement in our Quality Management System, to attain the objectives of our company: Supplying products and services that meet or exceed our customer's requirements; providing product and service that results in customer satisfaction. We are committed to continuous improvement in quality, and the assessment of the Quality Management System to assure its suitability to meet the requirements of our company and the requirements of our customers.*

*The Quality Management System is regularly reviewed by senior management for adequacy, and for its ability to meet established goals. Specifically:*

- *Increased customer satisfaction through on-time delivery of defect-free products and services and complaint-free performance*
- *Increased employee proficiency and job satisfaction through awareness, training, and development programs*
- *Maximization of company profits through elimination of quality concerns and related costs*
- *Consistent and ongoing regulatory compliance*
- *Continual improvement with regards to the above-stated goals*

*"The commitment to implement a successful Quality Policy begins with an organization's executive management. As President, I therefore affirm my commitment to this policy. We recognize that we are all responsible for the quality of our work, and must remain quality-conscious in all of our activities."*

A handwritten signature in black ink, appearing to read 'John Petter', written in a cursive style.

John Petter  
President

January 18, 2018